Your Post is committed to providing quality service and delivering your packages and parcels as expeditiously as possible. But it can only do so with your help.

If you are sending a package abroad, be aware that some items, materials and substances are prohibited from travelling in the international mail stream. Some products* are considered dangerous and present a safety hazard if travelling on aircraft. That’s why international airline rules prohibit their inclusion in postal packages. These include ammunition, lighters, oil paints, perfumes, matches or mercury compounds, for example.

Other products, such as counterfeit or pirated goods, coins and valuable goods and live animals, are also prohibited from being sent through the post.

You are responsible for the content of packages you give to the Post for delivery. A package containing something it shouldn’t will be handled in accordance with the relevant national legislation and likely be destroyed. Failure to comply with prohibitions and restrictions will also affect your ability to claim compensation.

Refer to this flyer for information and contact your Post’s customer service for advice and guidance.

www.upu.int/keepmesafe

* Conditions may differ if these items, materials or substances are travelling domestically only; check with your Post.

Mail items may be returned if content description on the customs form does not make it clear that no dangerous goods are enclosed.

**Class 1 Explosives**
- fireworks
- flares
- fireworks
- rocket
- gunpowder
- explosives

**Class 2 Compressed Gases**
- compressed oxygen
- liquid nitrogen
- flammable gasses
- flammable gases
- flammable gas
- gas cylinders

**Class 3 Flammable Liquids**
- liquid nitrogen
- liquid oxygen
- flammable liquids
- liquid nitrogen
- liquid nitrogen
- liquid nitrogen

**Class 4 Flammable Substances**
- matches
- incendiaries

**Class 5 Oxidizing Substances**
- oxidizing materials
- oxidizing agents
- peroxides

**Class 6 Toxic and Infectious Substances**
- poisons
- agricultural chemicals
- mercury compounds
- mercury contamination

**Class 7 Radioactive materials**
- radioactivity
- radioactive waste
- radioactive materials

**Class 8 Corrosives**
- sulfuric acid
- hydrochloric acid

**Class 9 Miscellaneous Dangerous Goods**
- magnetic material
- compressed gases
- lithium batteries

* The Post can carry some of the substances in these categories in very limited quantities. Check with your Post for details.
Lithium batteries

- Want to send an electronic device containing lithium batteries or cells to someone in another country?
- Be sure to check that your Post accepts parcels or packages containing these batteries or cells.
- If your Post does accept such packages, the lithium batteries or cells must be installed in small consumer electronic equipment and cannot exceed a certain quantity.

Quick guide
- For international mail, the lithium batteries MUST be installed in the electronic equipment.
- Packages must not carry more than four lithium cells or two batteries.
- Lithium batteries alone or simply packed alongside the equipment are not acceptable for international mailing.
- Strong outer packaging is required.
- The contents of a parcel must be properly packaged to prevent shifting and/or damage to contents during transport.
- Defective or damaged batteries are never acceptable.

Prohibited items

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Lithium batteries, whether or not recharged, shall be classified by the International Narcotics Control Board, or for ICAO purposes, prohibited in the country of destination.

- Obscene or immoral articles

- Counterfeit or pirated goods

- Articles which, by their nature or their packaging, may expose other items on the general public to danger or damage other items, cause equipment or third party property.

- Live animals and reptiles

- Toys, bank notes, currency notes or securities of any kind possible to bear travelers' checks, gold bullion, gold or silver, precious stones, jewels or other valuable articles, which cannot have the insured amount post or parcel items.

- The transmission of counterfeit or pirated goods through the mail is illegal.
- Counterfeited and pirated goods violate copyright provisions and constitute an economic crime.
- Furthermore, products like counterfeit medicines pose serious health risks to their users and taking them could possibly cause death.

Did you know?

- The Post can transport a lot of things, but there are some items that are expressly prohibited in the international mail stream.

As for money and valuables, some countries may still prohibit their entry on their territory even if they are sent as insured or registered letter-post or parcel items. So depending on where you are sending your items, always check with your Post for details and conditions.

Packages containing counterfeit or pirated goods may be seized and destroyed.